

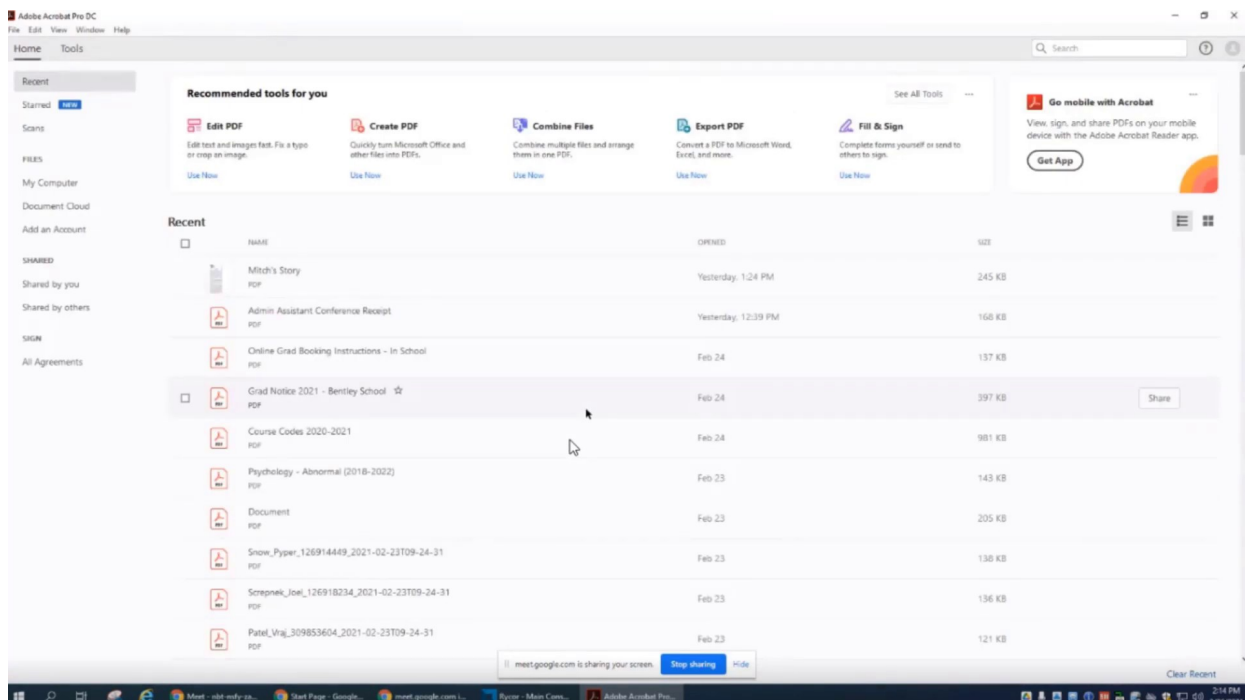
Fix the Adobe Trial Version Error

Refresh your Wolf Creek Adobe licence in Creative Cloud

Important: This procedure assumes Adobe access has already been assigned to you by Wolf Creek. Always sign in with Google.

STEP 1 Confirm the problem

Open Creative Cloud. A Trial or trial-days-remaining message beside an app means the licence has not refreshed correctly.



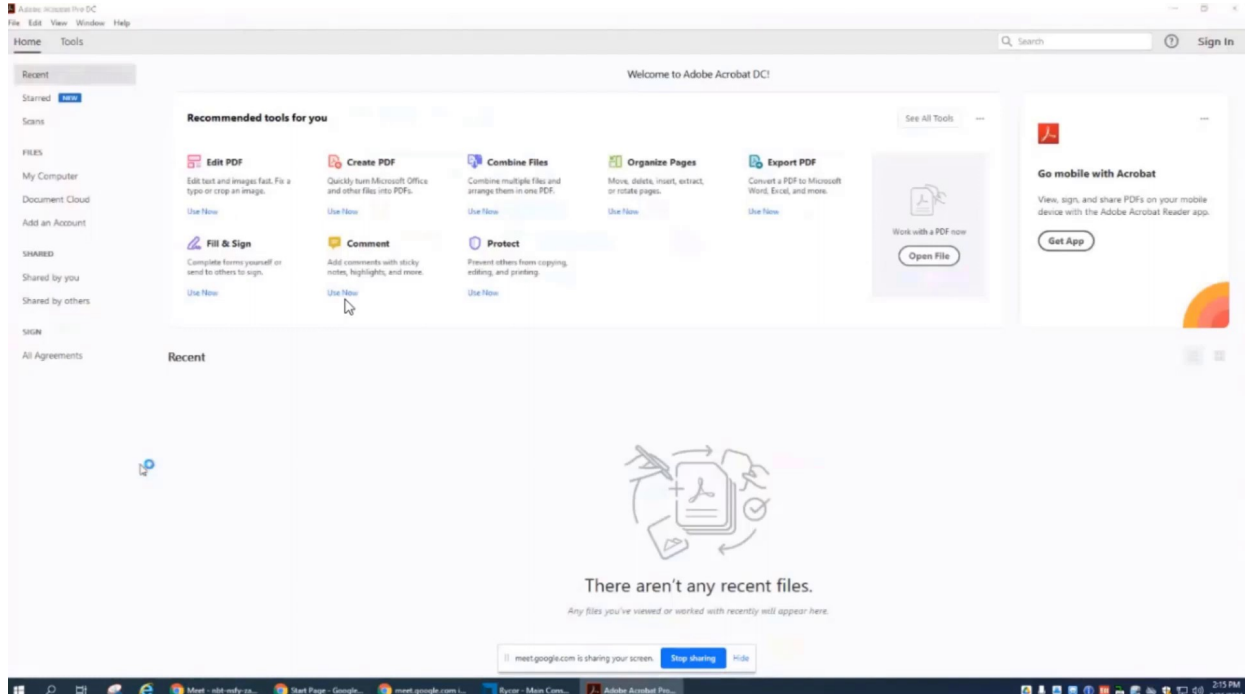
A trial badge indicates that Creative Cloud needs to refresh your licence.

STEP 2 Sign out of Creative Cloud

Select the account/profile icon in Creative Cloud and sign out. Close any Adobe apps that are still open.

STEP 3 Sign in again

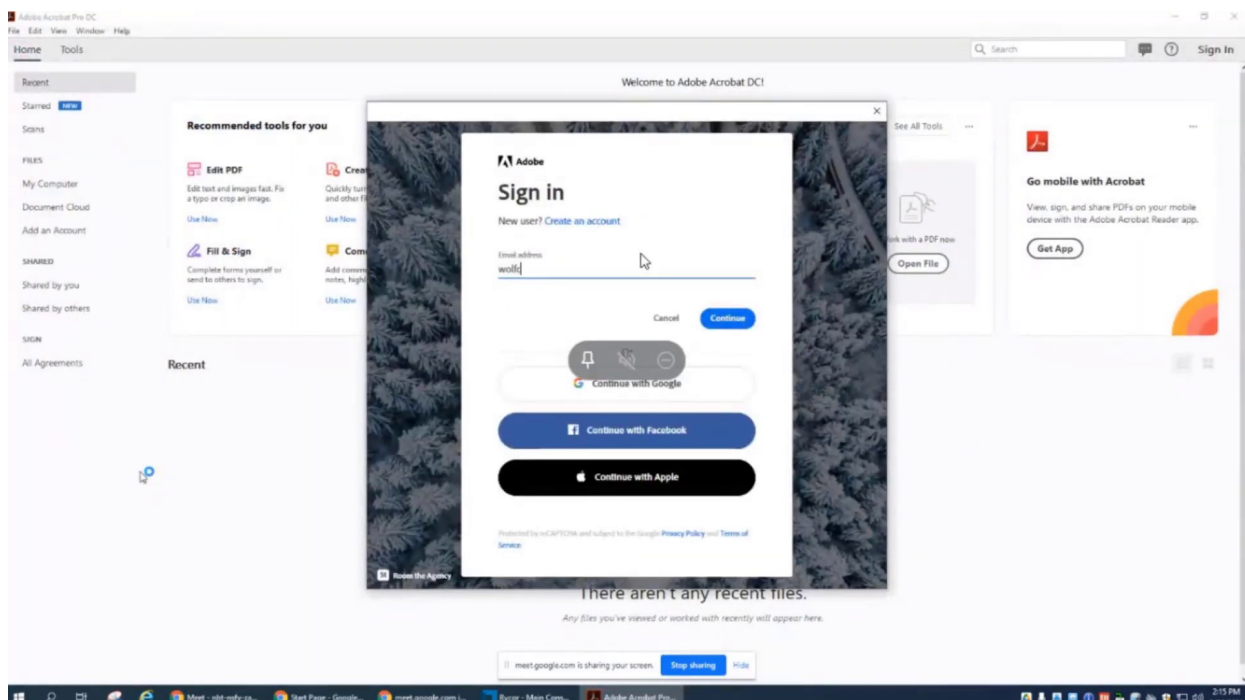
Open Creative Cloud and select Sign in.



Open the Adobe sign-in window.

STEP 4 Continue with Google

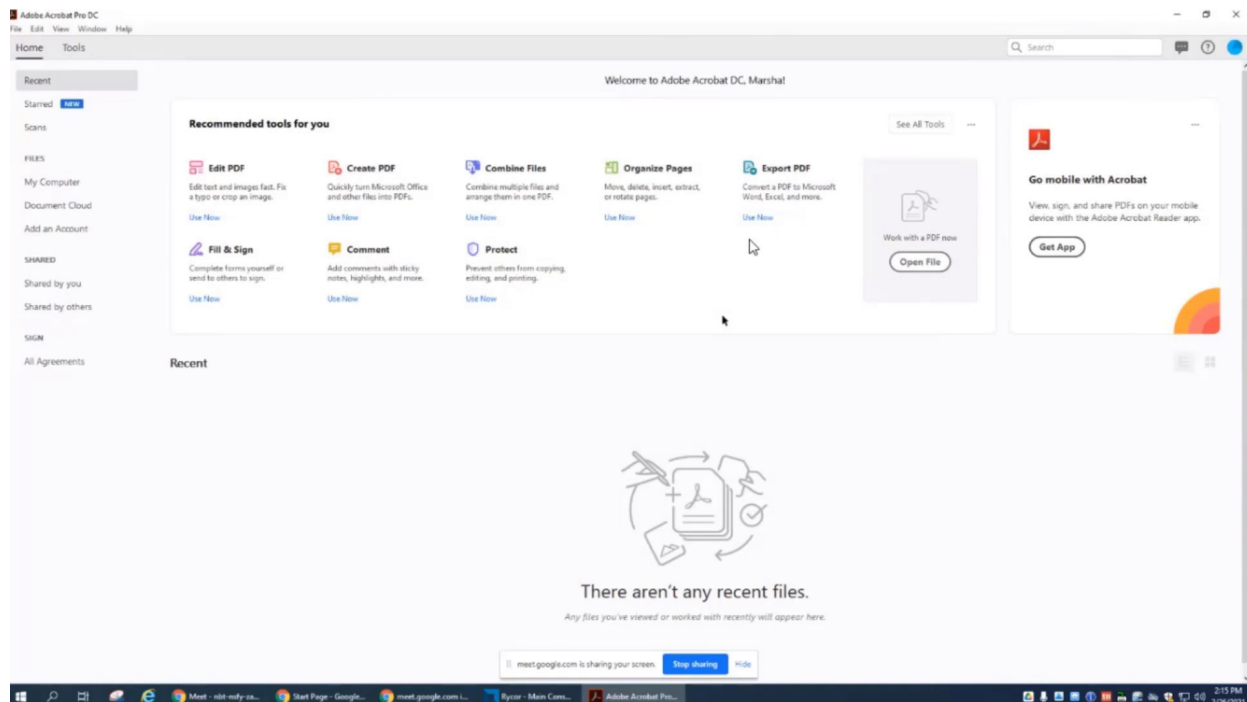
Select Continue with Google and choose your Wolf Creek account. Complete the normal Google sign-in prompts.



Use Continue with Google—not a separate Adobe password.

STEP 5 Check the licence

Wait for Creative Cloud to reload. The trial notice should disappear and your assigned applications should show Open or Install.



Creative Cloud reloads after a successful sign-in.

Finished

Reopen the Adobe application. If Trial still appears, restart the computer and check Creative Cloud again.