

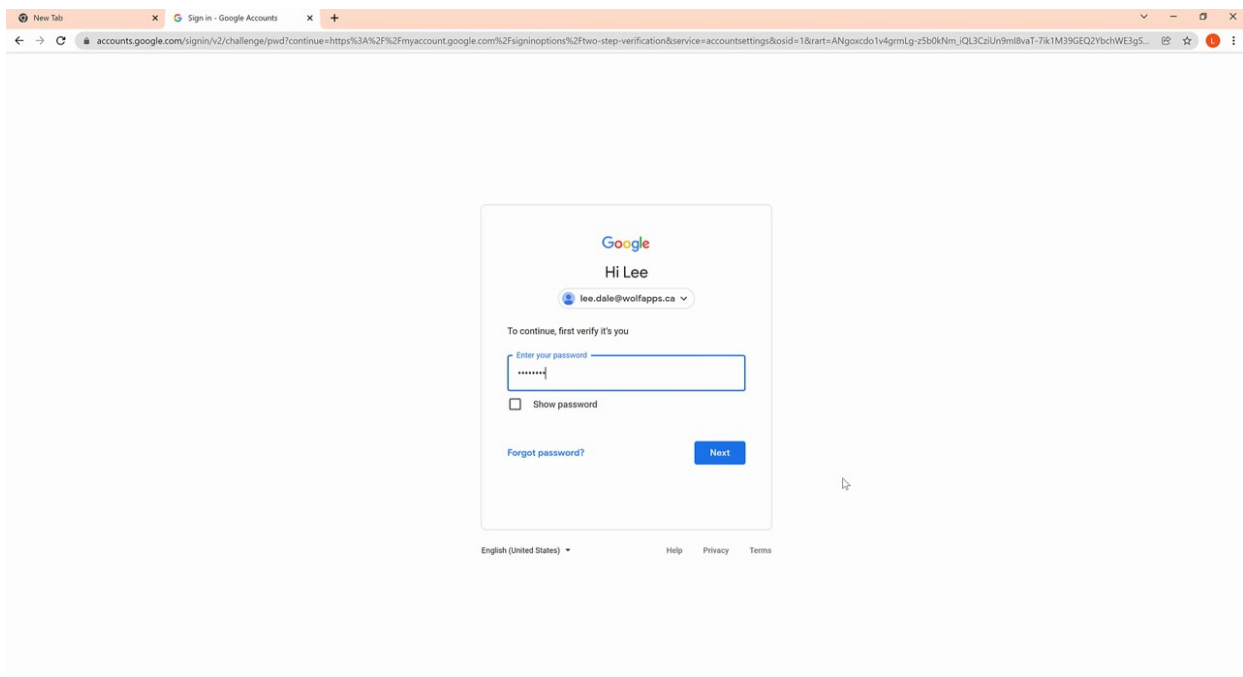
Deep Dive into the Google Authenticator App

Wolf Creek security guide

Security reminder: Stop when a request feels unusual or urgent. Verify it using a trusted method and contact Technology Services if you are unsure.

STEP 1 Open Authenticator settings

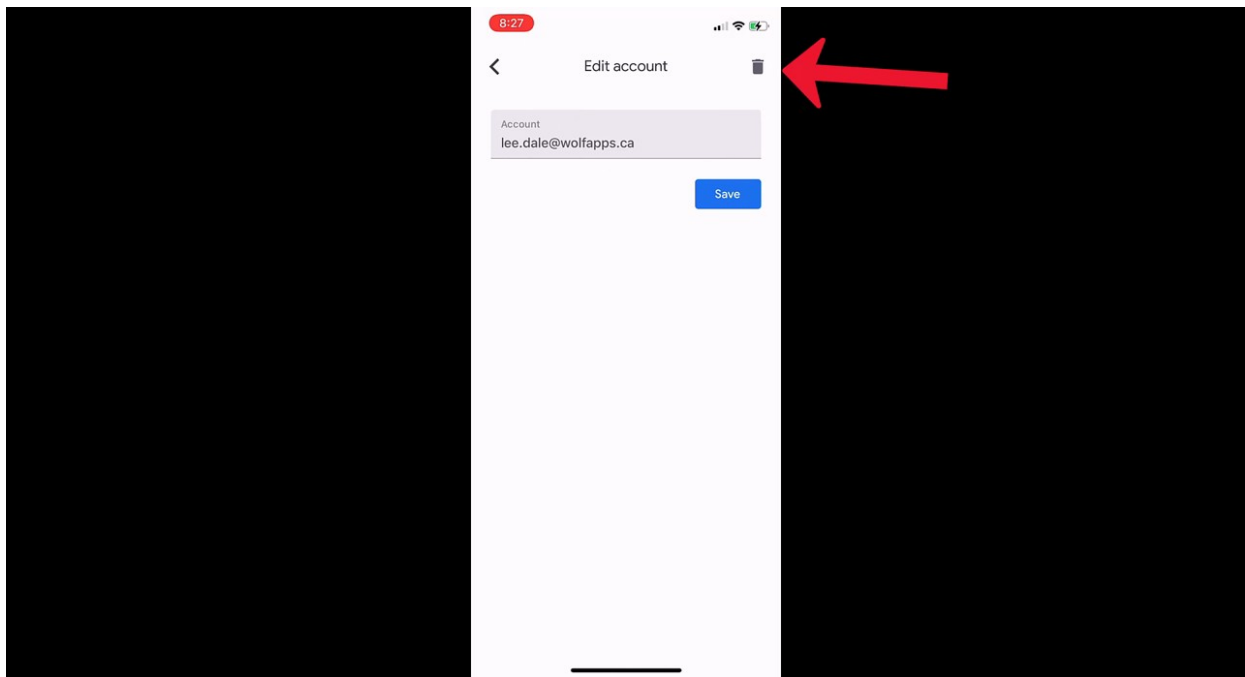
Open the Google Authenticator app and review its main account and settings screen.



Video reference: Open Authenticator settings.

STEP 2 Review account protection

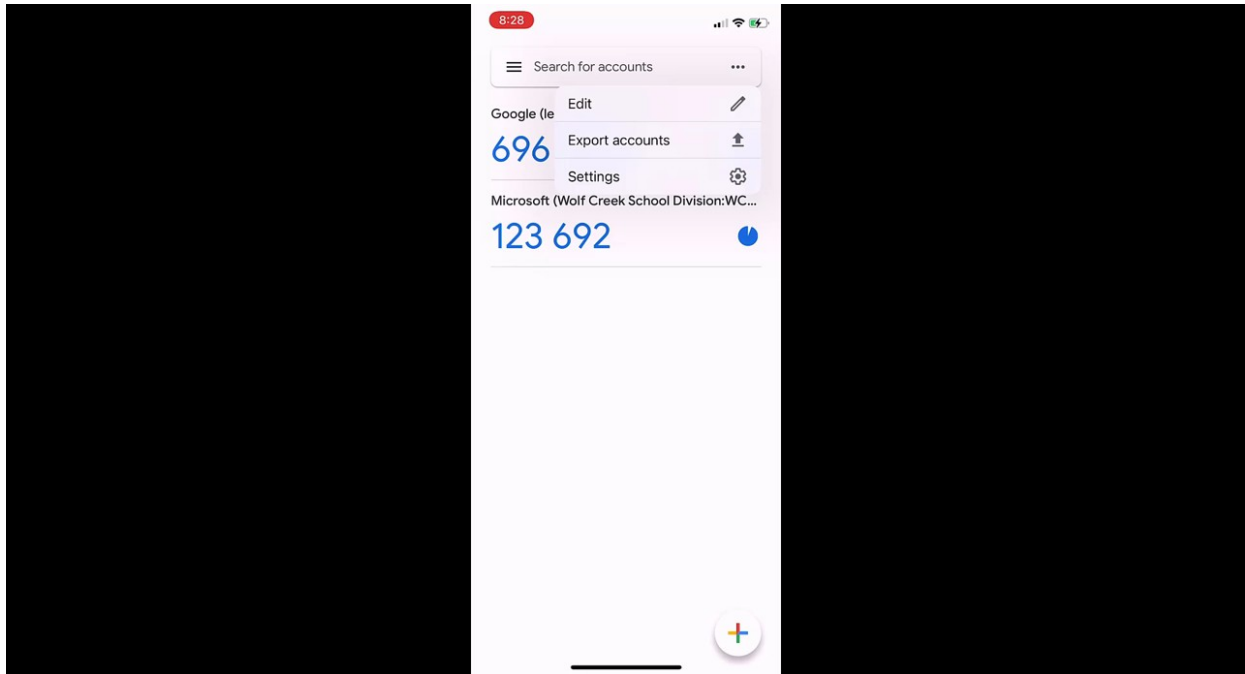
Confirm which accounts are stored in the app and protect access to the device with a screen lock.



Video reference: Review account protection.

STEP 3 **Transfer accounts safely**

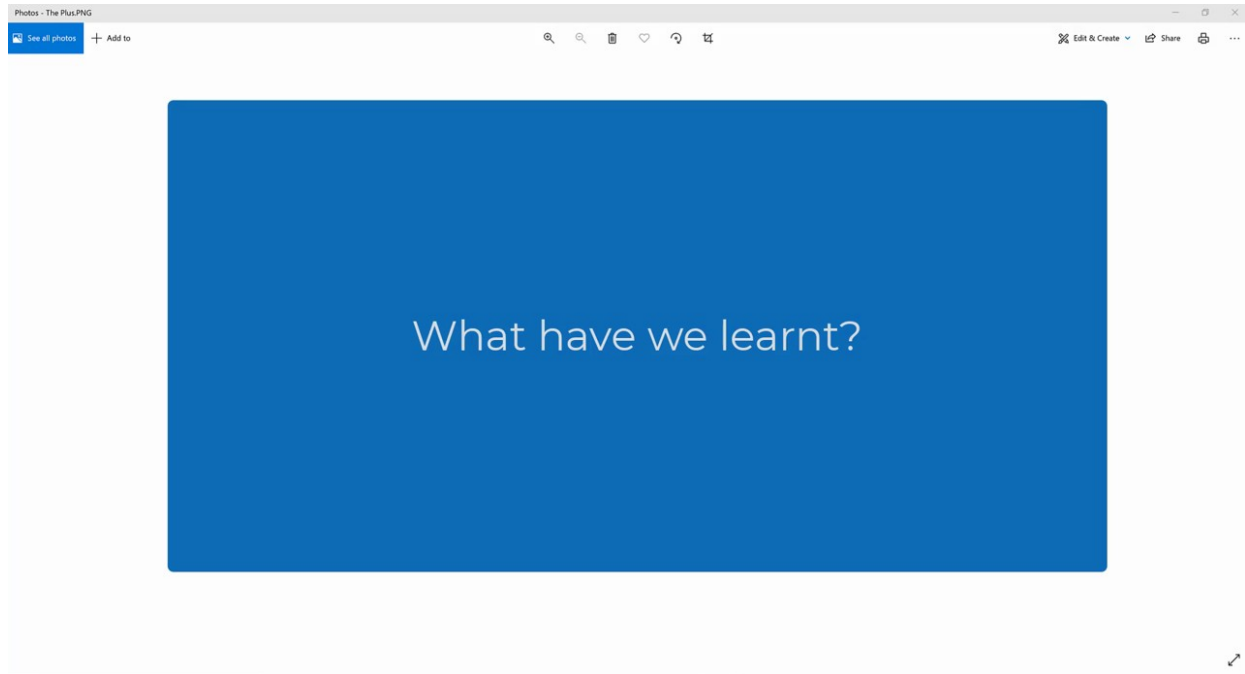
Use the transfer or export option only when moving accounts to a device you control. Keep the transfer QR code private.



Video reference: Transfer accounts safely.

STEP 4 Confirm recovery options

Verify that each important account also has a backup sign-in method before replacing or erasing a device.



Video reference: Confirm recovery options.

Need help?

If you are unsure whether a message, sign-in, extension, or request is safe, stop and submit a Technology Services work order at <https://wcps.freshdesk.com/>.