

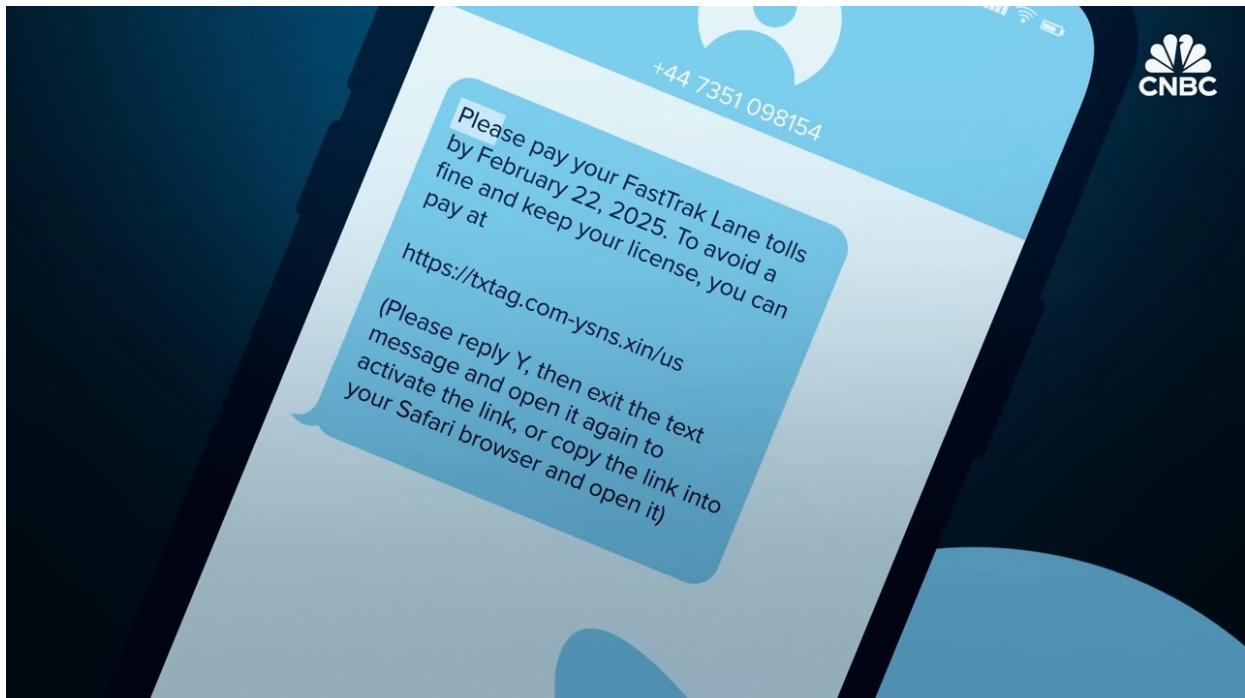
Why Toll Text Scams Are Out Of Control

Wolf Creek security guide

Security reminder: Stop when a request feels unusual or urgent. Verify it using a trusted method and contact Technology Services if you are unsure.

STEP 1 Recognize a toll-text scam

Unexpected messages about unpaid tolls, urgent deadlines, or penalties are designed to make you click quickly.



Video reference: Recognize a toll-text scam.

STEP 2 Do not use the message link

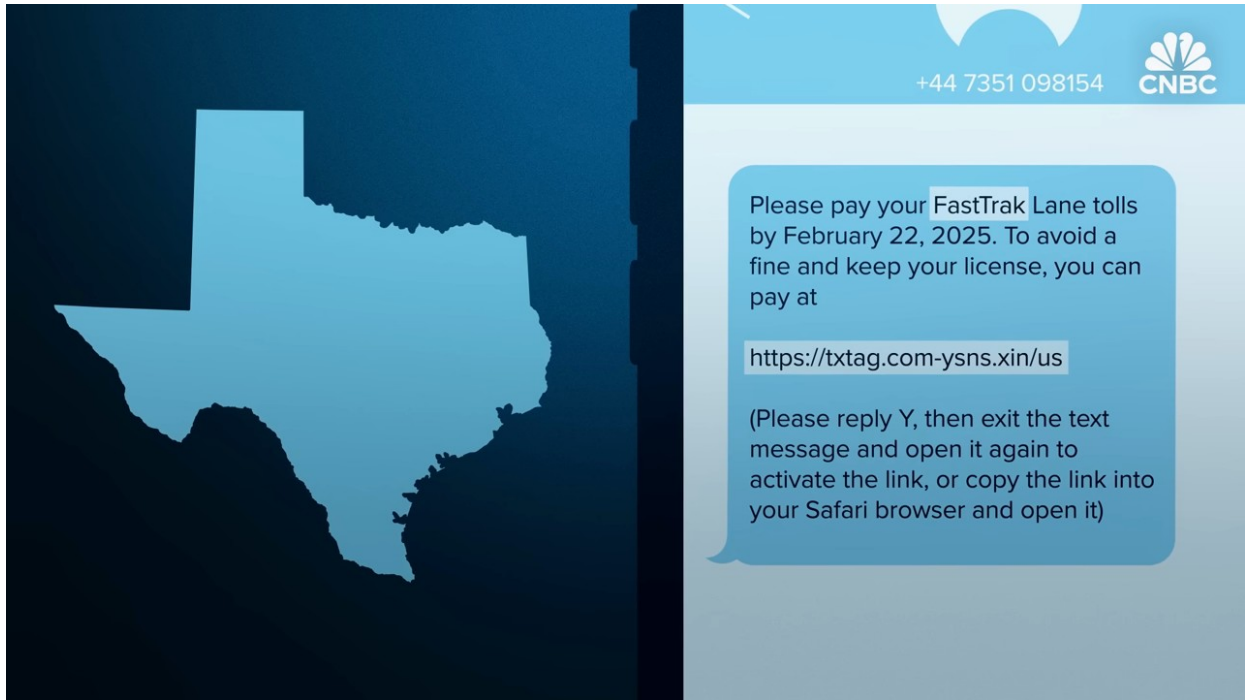
Do not open the link, reply, or provide payment and personal information.



Video reference: Do not use the message link.

STEP 3 Check through an official source

Visit the toll agency's official website yourself or use a known phone number to verify whether money is owed.



Video reference: Check through an official source.

STEP 4 Delete and report the message

Use your phone's spam-reporting feature, then delete the text. If information was entered, contact the bank and change affected passwords.



Video reference: Delete and report the message.

Need help?

If you are unsure whether a message, sign-in, extension, or request is safe, stop and submit a Technology Services work order at <https://wcps.freshdesk.com/>.